GRADING IN A COMPREHENSIVE AND BALANCED ASSESSMENT SYSTEM

RECOMMENDATIONS FROM THE NATIONAL PANEL ON THE FUTURE OF ASSESSMENT PRACTICES DYLAN WILIAM, SUSAN BROOKHART, TOM GUSKEY AND JAY MCTIGHE

What is the place of grading in a comprehensive and balanced assessment system? A previous white paper (Brookhart et al, 2019) shows how grading is one of the components of district assessment of student learning. That document described five components of a comprehensive and balanced assessment system. From assessments collected nearest to learning outward, they are: short-cycle classroom formative assessment, medium-cycle formative assessment, classroom summative assessment (grading), long-cycle formative assessments, district-level summative assessments, and annual state accountability assessments.

Grading sits in the middle of the system and is closer to the learning than the large-scale assessments that come later. As such, grading needs to bridge between the learning first explored in classroom formative assessment and the learning measured later with large-scale summative assessment, providing coherent but not redundant information to those other components.

Historically, the treatment of grading has been somewhat problematic. Grading has been separated from other indicators of student learning, treated differently because of its dependence on teacher judgment, and not well integrated into district assessment for either accountability or teaching and learning.

This white paper addresses the place of grading in a comprehensive and balanced assessment system by building on a series of questions. What is the purpose of a grading system? What is the current state of grading practices and policies? Should grading be improved/reformed or replaced with something different? What should the grading system of the future look like? How should grading function within an overall district assessment system?

WHAT IS THE PURPOSE OF A GRADING SYSTEM?

Grades are symbols (numbered categories, letters, or descriptors) assigned to student work or aggregated into composite measures for reporting. The primary goal of grading and reporting is communication, providing information to interested stakeholders in such a way that they can understand it and use it. Most authors would agree that the main information communicated by grades should be students' current achievement status on intended learning outcomes, although a few would argue that the main information should be student growth or student performance relative to peers.

Some argue that grades should serve to motivate students and use that argument to support practices like taking off points for late work. This kind of purpose for grading is, at best, an extrinsic motivator, best for motivating behavior and not learning. The students for whom this would work best are students who already put forth effort in their schoolwork. We understand the need to teach students work habits, but engineering points in a grade is not the best way to do that because it results in a grade where the measure of learning is mixed with a measure of behavior.

Many teachers will not give up the "carrot and stick" aspect of grading until they have some other strategies in their repertoire. If grading reforms are to succeed, they must be accompanied by reforms in strategies to support classroom management and student work habits.

The achievement reflected in grades is typically school-based achievement, that is, the construct is different from the kind of general achievement reflected in standardized test results. Grades have long been criticized as biased and/or unreliable, and studies have shown teachers vary widely in what they count in grades and how they calculate them. However, the difference between graded and tested achievement is more than can be explained by unreliability.

Bowers (2009) has termed the portion of grades not accounted for by standardized tests of achievement as a "success at school factor", which may be related to differences in both learning and assessment contexts between school and standardized testing. Westrick and colleagues (2015) showed that high school grades were a slightly better predictor of first- and second-year college grades than ACT scores, although both were valuable predictors, also supporting the notion that high school grades include some sort of success at school factor.

Galla and colleagues (2019) investigated the relationship of both tested and graded achievement to on-time graduation from college. They showed that the incremental predictive validity of high school grades was associated with student self-regulation, while the incremental predictive validity of test scores was associated with cognitive ability. This study is important because it adds a theoretical basis (student self- regulation) to the previous practical construct of success at school. Tested achievement and graded achievement are related, and despite the very legitimate complaints lodged against grading, grading offers information that is not measured elsewhere.

To find out why that is, we turn to a description of current grading practices and policies.

WHAT IS THE CURRENT STATE OF GRADING PRACTICES AND POLICIES?

Historically, grading practices have been notably variable. While most of the variation in grades reflects differences in achievement, some teachers put some weight on "academic enablers" like effort and participation, while others may include contributing factors such as behavior and attendance. This tendency has usually been explained as the teacher trying to mitigate or engineer appropriate social consequences for hard-working students or use grading as a means of control. Recently, Bonner and Chen (2009) have also shown that the use of academic enablers in grading is also partly related to teachers' views of learning (constructivist vs. behaviorist) and to the type of learning outcome (knowledge vs. skill). However, grading qualities like effort, behavior, and participation can easily be biased and has not been shown to actually improve motivation.

There is also evidence that teachers weigh effort, behavior, and participation more heavily for low-achieving students, such that with high effort and excellent behavior, a student with low achievement receives at least a passing grade. The teacher's intention is usually to achieve some feeling of equity. However, over-emphasizing effort and behavior for lower-achieving students may work against the equity the teacher may be trying to achieve for her students. For example, giving bonus points to low-achieving students for things unrelated to status on learning goals leads to grades that convey a false message about a student's actual achievement. Thus, a student who received a C in a math class may be moved to the next level in math class when in fact he does not have the prior knowledge to benefit from that learning and in the long run will fall further behind.

A U.S. Department of Education study (1994) based on a nationally- representative sample of students found that students in high poverty schools who received mostly A's in English got about the same reading score as C and D students in affluent schools. In the same study, students receiving A's in mathematics from high-poverty schools most closely resembled D students in affluent schools. However, because low-SES students may have lower opportunity to learn, these grades may still be good predictors of college success.

Taken together, then, the research evidence suggests grades report school-based achievement that includes: partly general achievement of the sort also measured by standardized tests; partly contextual achievement or "success in school" (because the assessments are linked to classroom assignments that draw some of their meaning from the instructional setting, and because learning enablers count); plus perhaps more unreliability than one might like at the level of individual grades.

It is worth pointing out that the individual grades on assignments are the grades most important for students to understand their learning. The trick will be to maintain and improve the useful information in grades while working to increase the reliability, producing a grading system that communicates more clearly.

In short, both research and the experience of the authors suggest that much of grading is based on tradition, not evidence, and that there is still much room for improvement. While some teachers carefully connect each grade with explicitly stated learning outcomes and agreed- upon criteria, others rely on assessments that do not appropriately match the intended learning outcomes and apply idiosyncratic grading methods.

One of the authors (JM), for example, remembers an elementary school principal who reported an interesting meeting with the parents of triplets. Each was in a different fourth grade class. One teacher graded English Language Arts by averaging spelling tests and worksheet results, while the other two used running records and a whole-language approach. And in social studies, one teacher used project-based learning and the other two based grades primarily on tests of facts. The parents were understandably confused about whether their triplets were all learning the same fourth grade curriculum and how they were performing.

This highlights an assessment system problem. The district has a detailed, standards-based curriculum, available to parents on the district website. If it also had a comprehensive assessment system, of which grading were a component, the assessment system would be based on a consensus about the meaning of the learning goals, the

assessment evidence used to determine the extent to which students have achieved them, and how student learning will be represented through grades. The fact that three students of comparable abilities received different grades based on very different assessments, which in turn were based on differing teachers' interpretations of the curriculum standards and their own preferred pedagogical and assessment approaches, reveals the inconsistency.

SHOULD GRADING BE IMPROVED/ REFORMED OR REPLACED WITH SOMETHING DIFFERENT?

This is actually a more complicated question than it seems. One would think that a school could adopt a brandnew grading program, much like they adopt other new programs, and simply change things – but it turns out that's not as straightforward as it sounds. Grading practices are at least partly rooted in teachers' beliefs. "Replacing" grading practices does not replace the beliefs and prior understandings (and, in some cases, emotional responses) of the teachers who are asked to change their practices. As one of the authors (DW) noted, "We can't just tell them they're doing it wrong. We need evidence." The studies reviewed above have shown that current grading practices are often idiosyncratic.

There is some, but not yet strong and compelling, evidence that standards-based grading or other suggested reforms may be better than conventional grading practices. Standards-based grading principles call for reporting academic achievement separately from behavior and non-cognitive factors; basing both assessment and grading on standards; prioritizing the most recent evidence of learning for report card grades; allowing students to revise and resubmit work; using proficiency-based rubrics and decision rules for aggregating them that take their ordinal nature into account; and using quality formative (ungraded) assessments as well as summative (graded) assessments.

If practiced as described, these standards-based reforms would improve the function of grading in a comprehensive and balanced assessment system. However, even if replacing traditional grading practices with standards-based grading practices were the strategy selected, it is not likely that replacement would actually be a complete, "new leaf" replacement of grading policies and practices.

Olsen and Buchanan (2019) looked at the changes in understanding and grading practices of teachers involved in year-long professional development designed to reform grading practices in two secondary schools. Change did occur, but it was partial and did not necessarily have intended effects. Based on their own individual grading histories, teachers expressed confusion and tensions around whether grades should reflect academic achievement only or effort and behavior as well. More to the point of this discussion, teachers sometimes adapted recommended strategies and then refined them to fit their classroom context, in the process using a belief system that the grading reforms meant to change. For example, a teacher in that study who disagreed that grades should be based on achievement (which she called "content") argued that it didn't value the different ways people learn; then she justified giving a C to a student who had learned to persevere and behave appropriately but had not mastered the content because "he held onto a C's worth of the parts of this course that I care about, but it wasn't based on all the tests". In other words, she used the language of the reform to justify not reforming. Similarly, Townsley et al (2019) described principals' perceptions of teacher resistance to grading reform as an obstacle to moving toward standards-based grading.

Perhaps the best course of action, then, is to endorse improving or reforming grading practices, with all deliberate speed but with the understanding that progress will be faster with some individuals or groups than others. The goal, then, is for schools to move as quickly as they can to implement grading reforms that would at the least result in grades that communicated clearer information about student standing on intended learning outcomes and at best embody the suggestions below and even other improvements discovered as the work progressed.

WHAT SHOULD THE GRADING SYSTEM OF THE FUTURE LOOK LIKE?

Suggestions for improving a grading system can be derived from the research discussed above, the authors' work and experiences, and other published summaries and recommendations. Accordingly, we offer the following general principles for improving grading practices.

Agreement among stakeholders (educators, parents, and students) about the purpose of grades and the meaning they are intended to communicate

Clear learning goals specifying both what students should know (content) and be able to do with that knowledge (cognitive processes and skills), further clarified as the general goals described in standards are instantiated in unit goals and instructional objectives and daily learning targets for students

The use where appropriate of learning continua linked to grade-level standards to support accurate reporting for all students, not just those on grade level

• Clear criteria and models of good work to help students understand what it is they are trying to learn and how they will know they are making progress

• Appropriate practice and feedback in advance of graded work to allow students to learn before they are evaluated

• Separate reporting of different kinds of achievement and performance: Product (current status on intended learning outcomes, indicated by quality of work on well-designed assessments); Process (learning enablers like practice work on ungraded assessments, homework, class work, collaboration, responsibility, self-regulation, effort, and so on); and Progress (amount of gain or growth)

• The use of a grading scale with shared meaning among stakeholders, and clear communication about that scale

• **Basing grades on a collection of evidence** assembled over time and aggregated using appropriate methods (whether judgments or calculations) that result in the most accurate estimate of students' current achievement status, progress, or learning process, depending on what is being measured and reported.

It is worth noting that most of the grading software programs available to educators today are not based on our knowledge of better practice but rather on tradition and most common practice. As such they pose significant obstacles to educators' efforts to institute reforms.

PURPOSE

All stakeholders, including students and parents, should understand what grades are intended to communicate. The purpose should be more than a vague notion of rating students' accomplishment in school. Educators, parents, and students should know the specific purpose of their grading and reporting system: what it will communicate, what it does not communicate, and what additional information is available.

Setting the purpose of a district grading system is ultimately the responsibility of the principal. However, a wise principal will engage teachers, parents, and students in explicit conversations about grading and use their input to make sure the grading system provides the kind of information everyone will use and that multiple purposes, when they exist, are understood.

There is no perfect grading system. All systems involve some trade-offs involving specificity, recency, and precision of information. For example, some standards-based grading systems report only on selected "key standards," for the sake of having a concise and actionable report card. When this is the case, stakeholders should know it, and they should know how and where they can get information about other standards if they desire. The authors have found that in most districts and schools, the primary purpose of grading is to communicate students' current status on the learning outcomes in curriculum and standards. There are often secondary purposes, and even secondary variables reported on the report card (for example, a learning skills scale), but without a particular reason to do otherwise, information about current achievement of current learning goals typically provides the most actionable information.

GOALS

Clear learning goals specify what students should know and be able to do with that knowledge. Clear learning goals unite curriculum, instruction, and assessment and are the basis of a sound grading system.

Goal clarity by teachers enables them to provide appropriate instruction and use assessments that enable valid inferences about student learning. Teachers can then help their students understand the learning goals, e.g., by using "I CAN...." statements, previewing assessments and co-developing "success criteria." When students are clear about goals, they will be better able to regulate their own learning, e.g., setting a goal and working toward it, monitoring their understandings, and adjusting their work as they go. Assessments of student performance, and the associated grades that result, should be closely aligned to targeted goals.

Educators have asked us what we think about grading social-emotional learning (SEL). SEL goals should not be evaluated and graded in a traditional (e.g., ABCDF) manner, because SEL goals are hard to measure and most measures are easily gamed (Duckworth & Yeager, 2015). However, both teachers and students can collect evidence of SEL-type goals, and students can reflect, self-assess, and set personal goals for them. Teachers can give feedback on SEL goals, as well, noting progress and giving suggestions for improvement.

LEARNING CONTINUA

One of the challenges of basing grades on grade-level standards is that these may not be appropriate for everyone. For example, students having an Individualized Education Plan (IEP) are typically working toward modified standards and would be assessed and graded accordingly. Moreover, they would need a modified report card to properly communicate their achievement levels.

When considering standards-based grading, it is important to recognize that grade-level standards typically specify learning goals and performance expectations that are deemed appropriate for the "average" student in that grade. However, we know that learners don't come to school at identical readiness levels or learn and progress at identical rates. This reality could be addressed by using learning (or proficiency) continua as the reporting frame for some areas of the curriculum.

The authors can envision a report card framework that would communicate a student's proficiency level (e.g., on narrative writing or proportional reasoning) along a continuum based on a collection of evidence. Rather than judging (and grading) a student against an aged-based, grade-level standard at a point in time, such a report could communicate both where a student is now, as well as how she had progressed over time, irrespective of their age or grade level. Such a grading and reporting system based on proficiency continua aligns well with a competency-or mastery-based educational approach. We already do this for Karate (via colored belts) and swimming (using the Red Cross levels). Of course, such a framework can also produce normative information, and parents may want additional information about what is considered normal for a grade level. If that is the case a range of proficiency levels, rather than a single one, could communicate this information.

Before this strategy could be employed, standards, curriculum, and instruction would have to be organized around the same continua. This strategy is not, however, outside the realm of possibility for the future and could solve the current problems of grade-referencing and modifying. The authors would love to see more work done on continua and then experimentation with communication according to where a student is, not what he did or didn't "get," at the end of a report period.

CRITERIA.

Learning is a relatively permanent change in understanding and skill (Soderstrom & Bjork, 2015). The work students do, their performances, can be an unreliable index of whether such long-term learning has taken place. However, the work students do is what one can observe, and what one can hold students accountable for doing. An ideal grading system should regularly assess students on things they were taught days or weeks ago, to see if what was taught was learned. Because we can only judge learning through performance, performance some time after instruction is evidence of learning; performance straight after the end of the instruction is not.

Another important aspect of measuring learning is to apply criteria to student work that are most likely to indicate the underlying learning, as opposed to surface features of the work unrelated to the learning, or indicators of following directions.

Criteria are guidelines, rules, or principles by which student learning and performance are judged. Judgmentbased evaluation can be made more reliable when it is based on clear and appropriate criteria. Since grading typically involves teacher judgment, having established criteria, aligned to targeted learning goals, is critical to a reliable grading system. Ideally, schools would establish sets of evaluative criteria and associated scoring tools (e.g. rubrics) aligned with key standards. Having such well-developed evaluation tools would make it more likely that teacher judgments of student performance, and the concomitant grades they assign, will be more consistent with the judgments of other teachers.

In the absence of well-developed and agreed-upon criteria, some teachers may focus on "surface-level" features of student work (e.g., neatness, number of words) rather than the essential qualities that reveal student understanding and skill (Brookhart, 2013b), thus rendering their grades misaligned to standards and less consistent with their colleagues.

Criteria can be communicated to students in many ways, including as lesson-by-lesson "look- fors" or success criteria, in rubrics and other evaluative tools, in scripts and other thinking guides, in examples of work, or in some combination of these. It is the tasks and criteria that operationalize the learning goal for students and teachers, as well. Criteria contribute to the clarity of the goals, for both students and teacher. Interestingly, it seems to be much more difficult for teachers to design and communicate clear criteria to students than it is to write a learning goal statement. Recommending the use of clear, learning-focused criteria in grading is perhaps setting a higher bar than it may sound like to the readers. This is very difficult to do well.

FAIRNESS AND OPPORTUNITY TO LEARN.

In order for grades to report what students have learned after they have been given a fair opportunity to learn it, students must have had appropriate practice and feedback **in advance** of graded work. That is, learning precedes reporting what has been learned. The feedback that students receive on ongoing work should be based on the same criteria as will be used for grading. As above, those criteria should be learning-focused rather than about following directions or about surface features of the assignments. Effective feedback fuels the formative learning cycle, guides student self-regulation of learning, and helps students connect the practice and learning work they do with the grades they receive. As such, it also supports a view of learning as something students control.

MULTIPLE MEASURES.

Reporting should be based on multiple measures reflecting different aspects or dimensions of learning. These dimensions are often categorized as Product, Progress, and Process (Guskey et al 2010). Product measures report students' current status on intended learning outcomes, indicated by quality of work on well-designed assessments, performances, or demonstrations. These are the grades this report recommends as primary, and perhaps the only marks that should be called "grades" on a report card. Product grades should summarize a student's current status on learning goals, be based on well-designed assessments, be evaluated with learning-focused criteria, and be accurately summarized using decision rules or computations that maintain intended meaning when combining component grades into the report card grade.

Progress measures report amount of gain or growth, usually understood as change from one time point to another, say the beginning of the report period to the end. Parents and students ultimately do want progress information, but the authors do not recommend progress indicators be the main grades on a report card, for three reasons.

- First, the amount of progress depends on the starting point. The higher students' achievement was to begin with on measures of the specified learning goals for the course, the less growth they will be able to show.
- Second, some standards (at least, as standards are currently written) have higher ceilings than others. Some standards are mostly about comprehension of facts and concepts in one area, while others require original thinking and making connections. So in some standards, there is much less potential progress to make.
- Third, progress is difficult to measure with grades because appropriately equivalent, comparable scores often do not exist in classroom measures (the "apples to oranges" situation). For this reason, progress is more accurately indicated with tested, not graded, achievement, and with longer time intervals than typical report card periods (e.g., nine weeks). Other components of the school's assessment system are better suited to communicate progress than report card grades.

Process measures report learning enabling behaviors like turning in homework and class work, collaboration, effort, and so on. They also may report important social and emotional learning goals such as empathy, resilience, responsibility, habits of mind, and the like. Process measures often are part of report cards and are often reported in a Learning Skills or Citizenship section on the report card. Because learning enabling skills are mostly behaviors (albeit learning-related ones), many of them can be well assessed with a frequency scale (e.g., "Completes homework: Usually, Often, Sometimes, Rarely"). Such skills, whether called Learning Skills or by some other term, communicate important information that is different from the product grades. Select skills to report that have general application across learning in the disciplines for which product grades are reported.

We also would like to suggest the use of a quality dimension with process indicators. For example, there could be a way to distinguish the student who completes the homework assignment but does it incorrectly versus the student who completes only half, but it is all done well, or, for example, a way to distinguish the student who participates every day in class discussions but adds little to the conversation versus the student who participates rarely but shows deep thinking about the topic.

Report card grades should not be the only communication vehicle in a comprehensive and balanced assessment system. Each component of a balanced assessment system can and should be communicated to each of its primary information users.

SCALE.

In the context of educational assessment and grading, scale refers to the number and type of points or gradients used to judge and report on student performance. Familiar scales used on schools include 5 points (A, B, C, D, F), 4-point rubrics, and 1–100 percentage points. Every grading scale requires trade-offs. Shorter scales with fewer categories of performance are generally recommended over longer scales with more categories, like the percentage scale, because it is easier for graders to make reliable judgments using fewer categories. As the number of categories goes up, inter-rater reliability goes down. The trade-off there is that with fewer categories, it is not possible to report nuanced differences in performance. As Wiliam (2000, p. 109) observed, "If scores and percentages are prone to spurious precision, then grades are prone to spurious accuracy".

Whatever grading scale is used should be clearly communicated to stakeholders, over and over- it takes longer to create shared meaning than one might think. Traditional grading scales like ABCDF and the percentage scale have the disadvantage that people think they know what they mean, even though they often do not. For example, a grade of C is generally considered "average" when, in fact, the average grade given in the U.S. is a B or perhaps even higher by now. The concept of "average" does not fit with the assessment and grading practices we are recommending. However, old habits die hard, especially when they become entrenched in popular culture (for example, using ABCDF to rate restaurants or movies). It is very difficult for stakeholders to "unlearn" things they think they know.

EVIDENCE.

Grades should be based on a collection of evidence assembled over time. As with all assessment, grading is an evidentiary process. The quality of the evidence makes a great deal of difference. Each piece of evidence, whether student work on an assignment or teacher observation of what a student does or says, should support valid conclusions about whatever it is being used to grade, for example a particular learning outcome or learning skill and should be interpreted accurately and without bias.

In other words, the rules of argument apply. Each piece of evidence should support the conclusion (the grade) reached by the grader. The days of ascribing extra points to an academic grade for returning field trip permission slips or being the classroom helper are—or at least should be—over.

HOW SHOULD GRADING FUNCTION WITHIN AN OVERALL STATE ASSESSMENT SYSTEM?

Components of a comprehensive and balanced district assessment system include daily short- cycle formative assessment, medium-cycle formative assessment, grading, benchmark/ interim assessments, and state-level summative and accountability assessment. Historically, researchers and educators have looked for grading to be related to summative, tested achievement. There is some evidence that if certain effective grading practices are followed, grades will be moderately related to tested achievement, although there is also ample evidence that such grading practices are not always followed. Grades will never be highly related to standardized achievement measures, for all the reasons described above. A moderate relationship should be the goal. Predicting tested, accountability achievement is not the only, or even the main, function grades should serve in a school assessment system.

The main system function of grades – that is, classroom summative assessment – is to summarize student status on learning goals. The reported learning, in turn, has been informed by, in some senses created by, the short- and medium-cycle classroom formative assessment. In an overall assessment system, grades function as the certifying mechanism that show the outcome of all that formative assessment and the learning involved in it.

A strong relationship should exist between instruction and learning, classroom formative assessment, and grades. This relationship should be based on the learning outcomes and criteria that should be common to all three.

This means a strong relationship should exist between instruction and learning, classroom formative assessment, and grades. This relationship should be based on the learning outcomes and criteria that should be common to all

three. Building this relationship, or clarifying it where it exists only in part, should be the first step in improving the functioning of grades in an overall district assessment system.

SUMMARY

Grading should be a part of a comprehensive and balanced assessment system. Grading should be based on clear learning outcomes/targets, appropriate assessments of those outcomes, and a reporting system that clearly communicates a summary of student achievement. That summary should be a synthesis of evidence reflecting students' current level of learning or accomplishment, not students' average of performance over time. Where students were at the beginning or halfway through a learning sequence doesn't matter. How many times they fell short during that sequence doesn't matter. What matters is what they have learned and are able to do currently or "at this time."

In this paper, we have offered general principles that should operate within a grading system to accomplish this, regarding setting purpose, describing learning goals, using learning continua, establishing criteria, considering fairness and opportunity to learn, considering multiple measures, constructing an appropriate scale, and using evidence. Attention to these matters should go a long way towards transforming grading, which often is not well integrated into a district's assessment system, into a functioning component of a balanced and comprehensive assessment system.